

Resident involvement made easy

Join in!



No one knows more about local issues than you. By getting together with other Stadium residents, you will help us to continually improve the services we provide to you.

Why not join in?

Residents' Forum

The Residents' Forum is an elected group of residents which acts as a consultative body for all Stadium residents. The forum meets with Stadium's senior managers on a regular basis to discuss and make decisions on policies and procedures that affect our residents, their homes and the services we provide. Elections to the forum are held on an annual basis. Residents' association chairs are also eligible to sit on the forum.

Residents' Associations

A residents' association is a group of residents who get together because they share common interests and concerns such as housing and community improvements. Successful associations have a constitution, elected officers and clear objectives. Residents' associations work with Stadium to make improvements on their estate and in the local community. The chair of the residents' association is also eligible to sit on the Residents' Forum.

Resident Champions

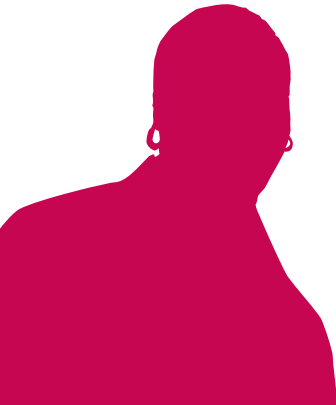
A resident champion is someone who lives on an estate or a street property and assists us in day to day issues, such as, monitoring the work carried out by our contractors; reporting communal repairs and consulting residents on community improvements.

Volunteering

We are seeking people to assist us with clerical duties such as making up goodie bags for our events, or helping us to send out information. We also need people to assist us with our evening youth activities (CRB checks will be made for youth work volunteers).

The Consumer Panel

The Consumer Panel is a large group of residents who volunteer and who are consulted on for a wide range of issues relating to our housing services. Panel members are invited to complete surveys and attend focus groups to give their views on our services, to highlight where they feel improvements can be made. The Consumer Panel is managed by an independent organisation, KWEST, to ensure objectivity.



“ Since forming a residents' association and working with Stadium our estate has become a safer and friendlier place to live in. ”

Deborah Swift, Chair of Westfield Close Residents' Association and Residents' Forum member

Older Persons' Forum

We have set up the Older Persons' Forum to enable our older residents to bring their views and experiences to Stadium to enable us to work together to improve our services. We are always looking for new members.

Youth Provisions

Young people's views and opinions are often ignored and undervalued. Stadium wants to change this and we are committed to giving our young residents a voice.

Activities and initiatives, including youth clubs and forums give young people an opportunity to discuss issues that affect them such as housing, crime and more.

They are able to interact with others, learn valuable social skills, get involved in apprenticeship schemes and training opportunities.

Contracts and Contractor Selection Panel

Help us select new contracts and new contractors by becoming a member of our selection panel. Training will be given.

Resident Board Members

Our Board is made up of volunteers from different backgrounds and professions. Our Board members are committed to improving housing and services that we provide. The Board has three elected residents who ensure that the views of residents are heard. The resident Board members are elected annually and sit on the Board for three years.

Sub-committees, Working Parties and Leaseholder Panels

Stadium provides a wide range of services to our residents. To ensure that we work together to continually improve these services we have set up a number of sub-committees, working parties and leaseholder panels covering the following areas and services: abilities; community improvement; parking; contractor selection, community event planning.

Mystery Shopping/Peer Research

From time to time we ask residents to carry out research on behalf of Stadium. We will train you to mystery shop our staff, or to survey fellow residents.



“ I have worked with Stadium for a number of years and believe they are committed to making improvements for the benefit of the residents. ”

Patrick Mulcahy, Chair of the Residents' Forum

Resident Involvement Registration Form

Complete this form and return it to us telling us what areas of our services you'd like to be involved in.



Name

Address

.....

..... Postcode.....

Date of birth.....

Telephone

Mobile.....

Email.....

Borough.....

Date

What type of Stadium accommodation do you live in?

(please tick below)

General rented

Leasehold

Temporary accommodation

Shared ownership



If you would like help in completing this form please telephone the Engagement and Information Team on 020 8451 7526 for assistance.

Tell us which areas you would like to get involved in by selecting from the list below.

Residents' Forum

Residents' Associations

Resident Champions

Volunteering

The Consumer Panel

Older Persons' Forum

Youth Provisions

Contractors and Contractor Selection Panel

Residents' Board Members

Sub-committees, Working Parties and Leaseholder Panels

Mystery Shopping/Peer Research

Other, please state

.....

.....

To ensure that all people are fairly treated, please complete the form for monitoring purposes.

Please fill the selected dots black ●. Do not tick ✓ or cross × or use any other mark.

What is your gender?

Male

Female

What is your ethnic origin?

White British

White Irish

White Other

Mixed White/Black Caribbean

Mixed White/Black African

Mixed White/Asian

Mixed Other

Asian/Asian-British Indian

Asian/ Asian-British Pakistani

Asian/ Asian-British Bangladeshi

Asian/Asian-British Other

Black/ Black-British Caribbean

Black/ Black-British African

Black/ Black-British Other

Chinese

Gypsy/Romany/Irish Traveller

Other

Refuse to say

Disability

Do you have a disability as defined by the Disability Discrimination Act?

Yes

No

If yes, state

disability_____

What is your religion?

Buddhist

Christian

Hindu

Jewish

Muslim

Sikh

Other religion

No religion

Prefer not to say

What is your sexual orientation?

Bisexual

Gay

Heterosexual

Lesbian

Prefer not to say

We will not share your information with other organisations.



Which language do you prefer to speak?

- | | | | | | |
|----------------|-----------------------|---------------|-----------------------|-------------|-----------------------|
| Arabic | <input type="radio"/> | Armenian | <input type="radio"/> | Bengali | <input type="radio"/> |
| Calaba | <input type="radio"/> | Cantonese | <input type="radio"/> | Creole | <input type="radio"/> |
| Croatian | <input type="radio"/> | Dutch | <input type="radio"/> | English | <input type="radio"/> |
| Farsi | <input type="radio"/> | German | <input type="radio"/> | Gujarati | <input type="radio"/> |
| Hindi | <input type="radio"/> | Hungarian | <input type="radio"/> | Ibo | <input type="radio"/> |
| Igbo | <input type="radio"/> | Italian | <input type="radio"/> | Kiaswaluly | <input type="radio"/> |
| Kurdish | <input type="radio"/> | Ghanaian | <input type="radio"/> | Greek | <input type="radio"/> |
| Persian | <input type="radio"/> | Philipino | <input type="radio"/> | Polish | <input type="radio"/> |
| Portuguese | <input type="radio"/> | Punjabi | <input type="radio"/> | Serbian | <input type="radio"/> |
| Somali | <input type="radio"/> | Spanish | <input type="radio"/> | Tagalog | <input type="radio"/> |
| Tamil | <input type="radio"/> | Turkish | <input type="radio"/> | Twi | <input type="radio"/> |
| Urdu | <input type="radio"/> | Yoruba | <input type="radio"/> | Other Asian | <input type="radio"/> |
| Other European | <input type="radio"/> | Other African | <input type="radio"/> | | |

Employment Status

- | | | | | | |
|------------------|-----------------------|-------------------|-----------------------|--------------------|-----------------------|
| Primary school | <input type="radio"/> | Higher education | <input type="radio"/> | Employed full-time | <input type="radio"/> |
| Secondary school | <input type="radio"/> | Further education | <input type="radio"/> | Employed part-time | <input type="radio"/> |
| | | | | Unemployed | <input type="radio"/> |

If on a course or in training please give details.

.....

Please return this form to
Engagement and Information Team
Stadium Housing Association
Electric House
296 Willesden Lane
London
NW2 5HW



If you need this document translated, please contact your office.

English

আপনি এই ডকুমেন্টে বা দলিলের অনুবাদ পেতে চাইলে দয়া করে আপনার এরিয়া অফিসে যোগাযোগ করুন।

বাংলা /Bengali

إذا كنت ترغب ترجمة هذه الوثيقة، يرجى الاتصال بالموظف المسؤول في منطقتك.

عربي /Arabic

اگر احتیاج بہ ترجمہ این مدرک دارید، لطفاً با ادارہ محل خود تماس بگیرید.

فارسی /Farsi

यदि आपको इस दस्तावेज का अनुवाद चाहिये तो, कृपया अपनी ऐरिया ऑफिस से संपर्क करें।

हिन्दी /Hindi

اگر آپ کو اس رپورٹ کے ترجمے کی ضرورت ہو تو براۓ مہربانی اپنے ایریا آفس سے رابطہ قائم کریں۔

Urdu /Urdu

Bu belgenin kendi dilinize çevrilmesi gereğ ini duyuyorsanız, yörenizdeki ilgili müdürlüğ e (area office) bu isteğ inizi iletebilirsiniz.

Türkçe/Turkish

Stadium Housing Association
Engagement and Information Team
Electric House
296 Willesden Lane
London
NW2 5HW

Tel: 020 8451 7526

Fax: 020 8459 6447

Email: get-involved@stadiumha.org.uk

www.stadiumha.org.uk

Part of Network Housing Group
An exempt charity