

STADIUM'S CODE OF ETHICS

Stadium Housing believes a positive and open culture at work benefits both staff and customers.

Stadium staff have helped to produce a Code of Ethics that everyone can embrace and that is based on:

Putting the Customer First

- Empathise with the customer
- Deliver our service standards
- Keep our promises
- Treat everyone equally and fairly

Positivity

- Show commitment
- Challenge negativity
- Give constructive criticism
- Lead by example

Mutual Respect

- Respect your customers and colleagues
- Be open and honest
- Share your knowledge
- Expect and give trust

Taking Responsibility

- Be punctual
- Cover for each other
- Deal with it whenever you can
- Take corporate responsibility

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